

Anderson Brothers Limited Warranty Policy

Anderson Brothers provides warranty coverage on all unit sales of transmissions, transfer cases and differentials. Coverage includes parts, material failure and faulty workmanship. Labor charges that have been incurred to repair or replace a unit may also be covered. All warranty labor coverage submitted for reimbursement is subject to the reimbursement guidelines provided in our warranty policy. Approval is also subject to Anderson Brothers discretion. The Anderson Brothers warranty team will provide trouble shooting assistance to help prevent any unnecessary unit replacement or repair costs. If you have a warranty claim, you must establish the claim with the Anderson Brothers warranty team via email, phone call or on-line submission before it is sent in for repair or replacement. Any units received by Anderson Brothers that have not been identified as a "warranty claim" will be treated as a core.

If a customer requests a replacement and that unit is sent, the customer will be charged for the replacement unit. Once the original unit in question is received by Anderson Brothers, it will be inspected for warrantable status. If Anderson Brothers finds it is covered under warranty, credit will be issued for the original purchase of the original unit and the replacement unit will take its place as a new sale. If Anderson Brothers finds it is not covered under warranty, the unit can be treated as a core. It can also be rebuilt as a custom repair and returned to the customer for their own spare unit or resale.

A unit may also be sent to Anderson Brothers for repair or taken to an Anderson Brothers approved repair facility. Once submitted for repair, it will be inspected for warrantable status. If it is covered under warranty, it will be repaired and returned to the customer at no charge. If it is not covered under warranty. The unit can be repaired and returned to the customer for the cost of the repairs. If a replacement unit is purchased, the unit in question would become a core.

Anderson Brothers warranty does not cover failure or damage resulting from:

- Normal use / wear and tear
- Improper installation, adjustment, or repair
- Modified applications beyond rated capacity
- Accident or natural disaster
- Abuse or improper use, including, but not limited to, high velocity spin damage or shock load damage
- Improper or insufficient maintenance, including, but not limited to, improper lubricant levels, improper lube change intervals, or the use of improper lubricants
- Leaking seals if the yoke was not installed by Anderson Brothers

Reimbursement Guidelines

- 1) Front differential remove and install labor coverage - \$1000
- 2) Rear differential remove and install labor coverage - \$750
- 3) Fuller and Volvo transmission remove and install labor coverage - \$1500
- 4) Midrange transmission remove and install labor coverage - \$1000
- 5) Towing - up to \$750
- 6) Seal replacement (if Anderson Brothers installed the yoke) - \$350

Warranty Period

Product:	Warranty Period from Date of Sale:	Warranty Mileage:
Eaton/Fuller Manual Transmission-RT RTO Series, as well as FR/FRO Series:	2 Years	Unlimited
Eaton Midrange Transmissions:	1 Year	Unlimited
Meritor Transmissions:	1 Year	Unlimited
Spicer MidRange	1 Year	Unlimited
Spicer Heavy Duty Transmissions	1 Year	Unlimited
Differentials	1 Year	Unlimited
Transfer Case	1 Year	Unlimited

Anderson Brothers will not be liable for any additional loss claimed as a result of a warrantable failure, including, but not limited to downtime, loss of productivity, economic loss, inconvenience, vehicle rental expense, lodging, meals, or other travel costs.

Anderson Brothers reserves the right to determine how and where any warranty service is performed in its sole discretion. Any labor rate paid for warranty repairs that fall outside the reimbursement guidelines will be subject to Anderson Brothers management review and discretion.

Any unit repaired under warranty retains the original warranty period from the original date of purchase. The warranty period is not extended or reinstated due to a warranty claim repair.

Any new items sold by Anderson Brothers Inc. that fail are subject to the original manufacturer's warranty coverages, labor and towing policies.

*All Remanufactured units are warranted against defects in workmanship and material and subject to the limitations outlined in this warranty policy.

Exclusive Warranty. EXCEPT AS SET FORTH ABOVE, ALL PRODUCTS ARE PROVIDED "AS IS". ANDERSON BROTHERS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, NONINFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY. ANDERSON BROTHERS WILL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, NOR FOR DAMAGES (INCLUDING LOST PROFITS) ASSOCIATED WITH USE OF ANY PRODUCT PURCHASED FROM ANDERSON BROTHERS, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, EVEN IF IT HAS WARNED OR BEEN WARNED OF THE POSSIBILITY OF SUCH DAMAGES. ANDERSON BROTHERS WILL NOT BE LIABLE TO CUSTOMER FOR ANY THIRD PARTY CLAIMS. NO ACTION, REGARDLESS OF FORM, ARISING OUT OF A WARRANTY CLAIM MAY BE BROUGHT MORE THAN ONE (1) YEAR AFTER THE CAUSE OF ACTION HAS OCCURRED,